

STERLING

CUT GLASS

DISTILLERY COLLECTION

20 24



STERLING CUT GLASS was founded in 1902
and remains one of the oldest continuously operating glassworks in the USA.

Sterling pioneered and perfected the deep etch sandblasting technique on fine quality glassware and crystal, obtaining a rich, crisply carved effect.

Sterling is the premier custom glass etcher in the United States and offers its customized products at wholesale pricing to distilleries across the country. Many of our offerings are imported from the finest crystal factories in the world, including our exclusive relationship with the renowned Polish Krosno Glassworks.

Sterling is the preferred supplier of custom etched crystal to the golf industry through the PGA of America and is an official licensee of the PGA Tour and the LPGA, as well as the Kentucky Derby and US Tennis Open.

Thank you for choosing
Sterling Cut Glass.

We look forward to working with you!



ATTENTION CALIFORNIA RESIDENTS: Products containing lead require the Proposition 65 Leaded Crystal Warning (shown on page 43). Products requiring this warning have "Lead Crystal" noted next to the item. For products labeled as handblown crystal glass or machine-made glass: these products contain no deliberately added lead. They contain very small amounts of environmental lead from sand and other ingredients used in the process.



Kentucky Bourbon Taster

- machine-made glass
- made in the USA

01-023 8 oz. EACH (12/CASE)



Sierra Whiskey Taster

KROSNO
POLAND

- machine-made crystal glass
- enhanced tasting shape

07-961 8 oz. EACH (24/CASE)



Barrel Whiskey Taster

- machine-made crystal glass
- Sterling exclusive

34-001 8½ oz. EACH (50/CASE)



Cask Taster

- machine-made crystal glass
- sheer rim and sophisticated tasting shape

34-008 10 oz. EACH (12/CASE)

Angel Whiskey Taster

- machine-made crystal glass
- Sterling exclusive
- push-up bottom

34-002 5 oz. EACH (6/CASE)



Neat Taster

- machine-made crystal glass
- chimney shape enhances tasting experience

34-009 5½ oz. EACH (6/CASE)



Sterling Whiskey Taster

KROSNO
POLAND

- handblown crystal glass
- upscale and sophisticated

07-560 6 oz. EACH (4/CASE)

THE GLENCAIRN[®] GLASS



Glencairn Whiskey Taster

- machine-made glass
- "Glencairn" stamp on bottom of base

98-001 6 OZ. EACH (6/CASE)



Wee Glencairn Whiskey Taster

- machine-made glass
- Wee Glencairn stamp on bottom of the base

98-000 2½ OZ. EACH (6/CASE)



Glencairn Nosing Copita

- machine-made glass
- sophisticated stemmed taster

98-002 5 OZ. EACH (6/CASE)



Glencairn Small Batch Taster

- machine-made glass
- wide bowl and solid base for sipping and savoring

98-003 11 OZ. EACH (6/CASE)

Deluxe Cylinder Taster

KROSNO
POLAND

- handblown crystal glass
- stylish bubble in the base
- coordinating decanter, *see page 24*

07-134 3 oz. EACH (4/CASE)



Tuscany Taster

KROSNO
POLAND

- handblown crystal glass
- sheer rim and sophisticated tasting shape

07-557 10 oz. EACH (4/CASE)



Dram Taster

KROSNO
POLAND

- machine-made crystal glass
- sophisticated stemmed taster

07-077 4 oz. EACH (4/CASE)





Weinland Taster

- machine-made crystal glass
- STOZLE German glassware

16-006 6½ OZ. EACH (6/CASE)



Aroma Whiskey Snifter

- machine-made crystal glass
- shape functions to enhance tasting

34-007 9½ OZ. EACH (6/CASE)



Aspen Rocks

- machine-made glass
- features glacial push up bottom

03-011 11½ OZ. EACH (24/CASE)



Halo Rocks Glass

- machine-made glass
- heavyweight, molded starburst bottom

59-001 10 oz. EACH (36/CASE)



Tundra Rocks Krosno POLAND

- machine-made crystal glass
- radiant, sculpted bottom
- coordinating decanter, *see page 20* and pitcher, *see page 29*

07-014 11 oz. EACH (6/CASE)



34-005

34-004

34-003

Distillery Rocks Glasses

- machine-made crystal glass
- featuring fine rims & perfect color

34-005 Martin Rocks Glass 10 oz.

34-004 Lucky Rocks Glass 10 oz.

34-003 Chase Rocks Glass 10 oz.

EACH (6/CASE)



Ritz Barware

KROSNO
POLAND

- machine-made glass
- food safe metallic rim
- platinum-toned band adds a touch of elegance
- hand wash recommended

07-028 Ritz Barrel On The Rocks 10 oz.

07-029 Ritz Barrel Hiball 13 oz.

EACH (4/CASE)

07-027 Ritz Straight-Sided On The Rocks 10 oz.

Roly Poly Barware

KROSNO
POLAND

- machine-made crystal glass
- barrel shaped barware

07-310 Roly Poly On The Rocks 10 oz.

07-307 Roly Poly Hiball 13 oz.

EACH (6/CASE)





Galaxy Barware

- machine-made glass
- sculpted bottom texture

52-086 Galaxy On The Rocks 10 oz.

52-087 Galaxy Hiball 14 oz.

52-085 Galaxy Taster 7 oz.

EACH (6/CASE)



Roma Barware

- machine-made Italian crystal glass
- elegant pressed vintage cut design

52-060 Roma On The Rocks 10½ oz.

52-062 Roma Hiball 16½ oz.

52-061 Roma DOF 12¾ oz.

EACH (6/CASE)



Selection Barware

- machine-made glass
- made in the USA

01-306 Selection Hiball 13 oz.

01-304 Selection DOF 14 oz.

EACH (36/CASE)

01-308 Selection Iced Tea 15 oz.

01-990 Selection Old Fashioned 8 oz.

01-302 Selection On The Rocks 11 oz.

Deluxe Barware

KROSNO
POLAND

- handblown crystal glass
- polished rim, stylish bubble in the base
- coordinating decanter, *see page 21*

07-434 Deluxe On The Rocks 10 oz.

07-435 Deluxe Hiball 12 oz.

EACH (6/CASE)

07-135 Deluxe Taster 4 oz.

EACH/INDIV. BOXED





26-037

07-036

Harmony Barware

KROSNO
POLAND

- machine-made crystal glass
- stylish and upscale sheer rim

26-037 Harmony Hiball 16 oz.

07-036 Harmony On The Rocks 10 oz.

EACH (6/CASE)



07-076

07-075

Sheridan Barware

KROSNO
POLAND

- machine-made crystal glass
- rounded base; a timeless classic

07-076 Sheridan Hiball 12½ oz.

07-075 Sheridan On The Rocks 10¾ oz.

EACH (6/CASE)

New York Barware

KROSNO
POLAND

- handblown crystal glass
- heavyweight sculpted bottom

07-206 New York Hiball 12 oz.

07-205 New York On The Rocks 10 oz.

EACH (4/CASE)



07-206

07-205



Reserve Barware KROSNO POLAND

- handblown crystal glass
- clean and contemporary
- heavyweight sham

- 07-031** Reserve DOF 14 oz. EACH (4/CASE)
- 07-032** Reserve Hiball 16 oz. EACH (4/CASE)
- 07-030** Reserve On The Rocks 11 oz. EACH (4/CASE)
- 07-323** Reserve Crystal Taster 3½ oz. EACH (4/CASE)



Signature Square Barware

- machine-made glass
- square base, rounded rim

- NEW** **01-204** Signature Square Old Fashioned 14 oz.
- 01-202** Signature Square On The Rocks 10 oz.

EACH (36/CASE)

Manor DOF

- lead crystal
- handcut and polished

82-008 11 oz. EACH (6/CASE)



Fore™ Barware

- machine-made glass
- frosted golf ball impression

01-346 Fore™ Taster/Shot Glass 3½ oz.

EACH (72/CASE)

03-344 Fore™ DOF 12½ oz.

EACH (24/CASE)



Parker On The Rocks

- lead crystal
- handcut and polished
- coordinating decanter, *see page 20*

26-173 10½ oz. EACH (6/CASE)





Wicker Rocks Glass

- lead crystal
- handcut and polished

26-001 10¾ oz. EACH (6/CASE)



Director's Barware

- lead crystal
- handcut and polished

82-652 Director's On The Rocks 10½ oz.

26-148 Director's Hiball 14 oz.

EACH (6/CASE)

82-652

26-148



Fashion Specialty Stems

KROSNO
POLAND

- machine-made crystal glass
- Sterling exclusive

07-544 Harmony Martini 7 oz.

ETCHED IN REVERSE ON THE BACK SIDE, SHOWING THROUGH EACH (6/CASE)

07-545 Harmony Brandy 18 oz.

07-010 Harmony Coupe 6 oz.

Nick & Nora Glass

- machine-made Italian crystal glass
- for sophisticated cocktails

52-084 5¼ oz. EACH (4/CASE)





Brewhouse Beer Glasses

· machine-made glass

01-066 Irish Pub Glass 20 oz.

01-355 Selection Ale 16 oz.

EACH (24/CASE)



Beer Glasses KROSNO POLAND

· machine-made glass

07-950 Harmony Craft Beer 20 oz.

01-052 Tankard Mug 16 oz.

EACH (6;12/CASE)



Harmony Stemware

KROSNO
POLAND

- machine-made crystal glass
- pulled stem and sheer rims

07-948 Harmony Red Wine 17 oz.

07-960 Harmony Prosecco 10 oz.

07-547 Harmony White Wine 14 oz.

07-546 Harmony Balloon Wine 20 oz.

07-549 Harmony Champagne Flute 6½ oz.

EACH (6/CASE)



Harmony Stemless Wines

KROSNO
POLAND

- machine-made crystal glass
- Sterling Exclusive

07-941 Harmony Stemless Flute 8½ oz.

07-943 Harmony Stemless Red Wine 22 oz.

07-942 Harmony Stemless White Wine 18 oz.

EACH (6/CASE)





Vinery Wine Set

KROSNO
POLAND

- handblown crystal glass carafe; machine-made crystal glasses
- 36 oz. carafe; 18 oz. glasses
- for glasses only, see page 18

99-079 3-piece set
99-083 5-piece set
07-098 Carafe ONLY



VINO Wine Set

KROSNO
POLAND

- handblown crystal glass
- 40 oz. carafe; 23 oz. Stolze glasses

99-071 3-piece set
99-070 5-piece set
07-250 40 oz. Carafe ONLY
07-242 32 oz. Carafe ONLY

Tundra Decanter Set KROSNO POLAND

- handblown crystal glass
- radiant sculpted bottom
- 36 oz. decanter; 11 oz. glasses
- presentation packaging, *see page 42*
- for glasses only, *see page 8*

99-029 3-piece set

99-030 5-piece set

07-018 Decanter ONLY



Parker Decanter Set

- lead crystal
- handcut and polished
- 26 oz. decanter; 10½ oz. glasses
- presentation packaging, *see page 42*
- for glasses only, *see page 14*

99-032 3-piece set

99-035 5-piece set

26-174 Decanter ONLY





Deluxe Square Decanter Set KROSNO POLAND

- handblown crystal glass
- blown bubble in bottom
- 28 oz. decanter; 10 oz. glasses
- presentation packaging, *see page 42*
- for glasses only, *see page 21*

99-046 3-piece set

99-047 5-piece set

07-402 Decanter ONLY



Classic Whiskey Set KROSNO POLAND

- handblown crystal glass
- 32 oz. decanter; 10 oz. glasses
- presentation packaging, *see page 42*
- for glasses only, *see page 12*

99-004 3-piece set

99-065 5-piece set

07-652 Decanter ONLY

New York Decanter Set KROSNO POLAND

- handblown crystal glass
- heavyweight sculpted bottom
- 25 oz. decanter; 10 oz. glasses
- presentation packaging, *see page 42*
- for glasses only, *see page 12*

99-665 3-piece set
99-666 5-piece set
07-210M Decanter ONLY



Grand Reserve Decanter Set KROSNO POLAND

- handblown crystal glass
- 26 oz. decanter; 11 oz. glasses
- presentation packaging, *see page 42*
- for glasses only, *see page 13*

99-048 3-piece set
99-049 5-piece set
07-703 Decanter ONLY





Director's Whiskey Set

- lead crystal
- handcut and polished
- 26 oz. decanter; 10 oz. glasses
- presentation packaging, *see page 42*
- for glasses only, *see page 15*

99-031 3-piece set

99-033 5-piece set

26-615 Decanter ONLY



Executive Bar Set

- lead crystal decanter;
- machine-made crystal glasses
- 25 oz. decanter; 10 oz. glasses
- presentation packaging, *see page 42*
- for glasses only, *see page 12*

99-663 3-piece set

99-664 5-piece set

26-048 Decanter ONLY



Halo Decanter Set

- machine-made crystal glass
- 25 oz. decanter; 10 oz. glasses
- presentation packaging, *see page 42*
- for glasses only, *see page 8*

99-038 3-piece set

99-039 5-piece set

15-001 Decanter ONLY



Barrel Decanter Set KROSNO POLAND

- handblown crystal glass
- heavyweight bottom
- 32 oz. decanter; 10 oz. glasses
- presentation packaging, *see page 42*
- for glasses only, *see page 9*

99-011 3-piece set

99-010 5-piece set

07-118 Decanter ONLY





Ardent Decanter

- machine-made crystal glass

15-002 25 oz.



Deluxe Cylinder Decanter Set KROSNO POLAND

- handblown crystal glass
- blown bubble in bottom
- 28 oz. decanter; 3 oz. tasters
- for tasters only, *see page 6*

99-313 5-piece set

07-313 Decanter ONLY

Ambassador Decanter

KROSNO
POLAND

- handblown crystal glass
- cylindrical stopper

07-020 10¼"h; 25½ oz.

Royale Decanter

KROSNO
POLAND

- handblown crystal glass
- unique flared shape

07-025 10"h; 25½ oz.



07-020

07-025



52-095

52-093

52-097

Italian Decanters

- machine-made Italian glass
- secure fitted stopper

52-095 Puccini Decanter 24 oz.; 7¼" h

52-093 Luigi Decanter 25 oz.; 8¼" h

52-097 Rossini Decanter 24 oz.; 8½" h



Jerome Decanter

KROSNO
POLAND

- handblown crystal glass
- generously proportioned

07-009 36 oz.



Ships' Decanter

KROSNO
POLAND

- handblown crystal glass
- broad, stable base

07-700 25 oz.; 11"h



Classic Spirits Decanter

- handblown crystal glass

07-653 28 oz.; 11½"h



Cocktail Mixer

- machine-made crystal glass

15-003 21½ oz.; 6"h



Deluxe Cocktail Mixer

KROSNO
POLAND

- handblown crystal glass
- push-up bubble in bottom
- stir rod included
- coordinating barware, *see page 11*

07-400 22 oz.; 9"h



Carats Mixing Glass

- machine-made crystal glass
- unique diamond moulded design

01-077 25¼ oz.; 5¾"h



Tankard Pitcher

KROSNO
POLAND

- handblown crystal glass
- the classic ice-lip pitcher

07-615S 54 oz.; 9"h

07-615L 72 oz.; 10½"h



Tundra Bar Pitcher

KROSNO
POLAND

- handblown crystal glass
- radiant, sculpted bottom
- coordinating barware, *see page x*

07-701 34 oz.; 7¾"h



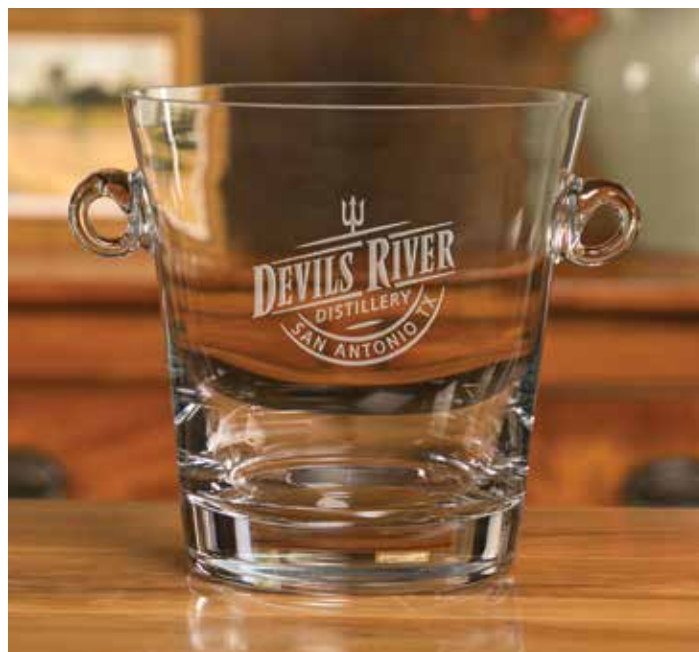
Deluxe Ice Bucket

KROSNO
POLAND

- handblown crystal glass
- stylish bubble in the base
- coordinating barware, *see page 10*

07-556S 6"h x 6¾"w

07-556L 7"h x 8"w



Classic Ice Bucket

KROSNO
POLAND

- handblown crystal glass
- looped handles, classic shape and sizes

07-464S 6"h x 8½"w

07-464L 8"h x 9½"w



Shot Collection

- machine-made glass
- souvenir, gift or memento

01-032 Square Shot Glass 2 oz. (72/CASE)	
01-300 Selection Shot Glass 2½ oz. (12/CASE)	EACH (PER CASE)
26-040 Samba Shot Glass 2¼ oz. (6/CASE)	
26-039 Hilton Shot Glass 2 oz. (6/CASE)	



Whiskey Tasting Set

- machine-made crystal glass
- 5 oz. tasters; 16" wood board
- for tasters only, see page 4
- tasters and tasting board boxed together

99-037 5-piece set
 ADDITIONAL CHARGES APPLY TO ADD
 LASER ENGRAVING OR
 COLORMARK TO HANDLE





Copper Tankard Mug

- copper-plated exterior, stainless steel interior
- classic tavern-style mug with brass handle

80-008 20 oz.; 5"h INDIV. BOXED



Moscow Mule

- copper-plated exterior, stainless steel interior; brass handle
- the definitive size and shape

80-037 16 oz.; 3¾"h INDIV. BOXED



Copper Shot

- pure, lightweight copper

80-035 2¼"h; 2½ oz.

Copper Julep Cup

- copper-plated exterior, stainless steel interior
- mint julep styling

80-034 10 oz.; 4"h

INDIV. BOXED



Classic Julep Cup

- silver-plated
- traditional mint julep styling

80-010 10 oz.; 4"h INDIV. BOXED



02-127BUR

02-127WHT

02-127BLK

02-127BLU

02-127GRY

Dapple Ceramic Mug

- handmade, glazed ceramic
- speckled ceramic; clay bottom

02-127 15 oz. EACH (24/CASE)

Santa Fe Ceramic Mug

- handmade, glazed ceramic
- 16 oz.
- slight color variations

02-121

EACH (12/CASE)



02-121RB

02-121BG

02-121TB

Cork Ceramic Mug

- ceramic, natural cork
- 14 oz.
- splash resistant lid included
- hand wash recommended

69-008 White

69-007 Black EACH (12/CASE)



69-008

69-007



Havana Cigar Case

- bamboo leatherette, stainless steel
- includes cigar cutter

68-025 6 $\frac{5}{8}$ "h



Havana Cigar Ashtray

- acacia wood
- practical for post round relaxation

90-013 8"sq



Luca Flask

- machine-made glass
- airtight clamp top lid to preserve beverages
- clear glass

52-083S 8½ oz.; 8"h
52-083L 17½ oz.; 9¾"h



Leatherette Flask Set

- includes box and flask
- engraving included on box and flask

68-013 Brown 8¾"L x 5¾"W x 2½"D
68-023 Black



Newport Flask

· powder coated exterior, stainless steel interior

68-003 Black 6 oz.; 4¾"h
68-044 White
68-043 Navy



Leatherette Flask

· leatherette exterior, stainless steel interior

68-042 Blue 6 oz.; 4¼"h
68-052 White Marble
68-022 Black
68-012 Brown
68-032 Bamboo



Slate Coaster Paddle

68-061 18½" x 4¼"

- acacia wood board, slate insert
- etching on slate only

Preeda Coaster Set

- acacia wood, cork inset
- includes 4 coasters and holder

90-008 3⅞"sq coasters





Solace Tray

- acacia wood
- pair with your favorite bar glasses

90-007 9 9/16" L x 5 5/8" h x 5/8"



68-010

68-011

Leatherette Coaster Sets

- includes 6 coasters and holder

68-010 4" round

68-011 4" square



Bistro Cheese Board

68-026 17½" x 6"

- acacia wood board, slate insert
- utensils included
- etching on slate and board included

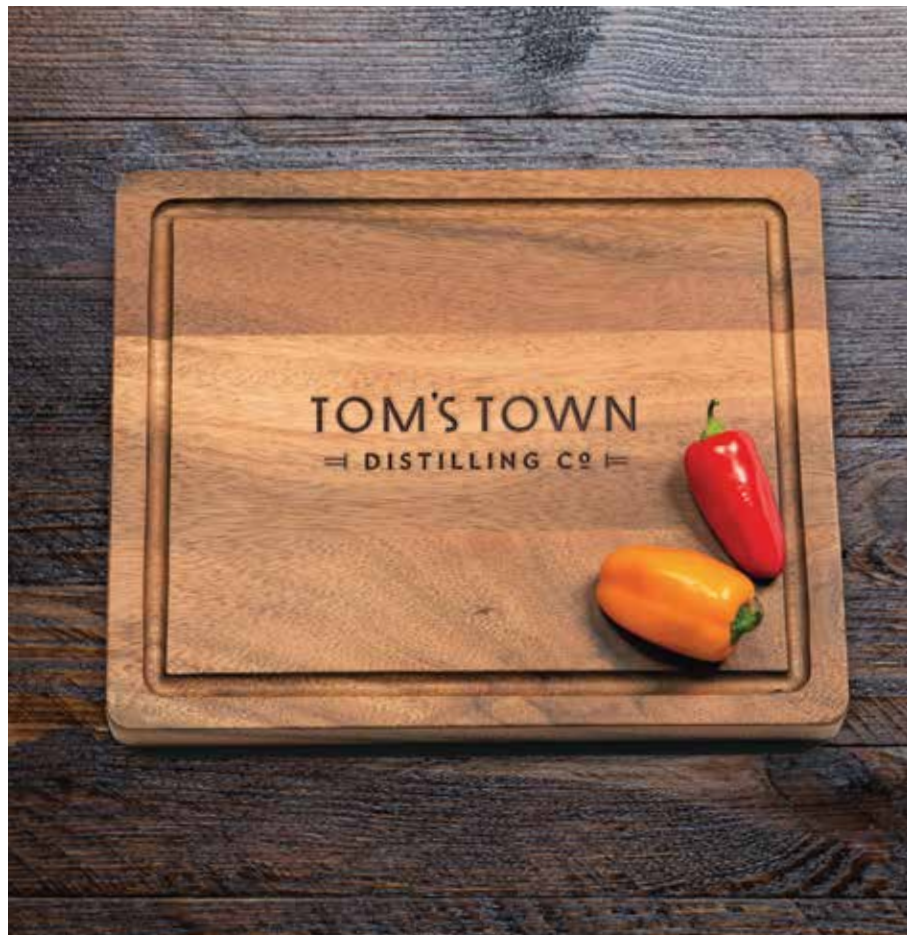
Grand Acacia Serving Board

- acacia wood
- ideal for serving or carving
- juice well on large and medium sizes only
- food safe

90-002S 10" x 8" x 1"

90-002M 12" x 10" x 1"

90-002L 14" x 12" x 1"





Grand Acacia Round Board

- acacia wood
- ideal for serving or cutting
- food safe

90-001S 13"dia x ¾"d

90-001L 16"dia x ¾"d



Clubhouse Cutting Board

- bamboo
- ideal for serving or cutting
- food safe

68-055S 19¾" x 8 x ¾"

68-055L 23¾" x 10 x ¾"

Sylvan Butcher Block

- acacia and rubber wood
- thick & heavyweight butcher block with handle
- food safe

90-006S 14" x 10" x 1½"

90-006L 16" x 12" x 1½"



Chevy Cutting Board

- acacia and rubber wood
- ideal for serving or carving
- food safe

90-009S 11" x 8" x ¾"

90-009M 13" x 9" x ¾"

90-009L 15" x 10" x ¾"



GLASSWARE PACKAGING

Bulk Packaging INCLUDED IN PRICE



Gift Boxes

AVAILABLE IN 2 & 4-PIECE SETS
ADDITIONAL CHARGES APPLY



Carryout Packaging

AVAILABLE IN 2 & 4-PIECE SETS
ADDITIONAL CHARGES APPLY



Decanter Set Gift Box

INCLUDED WITH 3 & 5-PIECE SETS

Placing Orders

Orders may be placed with your Sterling sales representative or by e-mailing spirits@sterlingcutglass.com. Our friendly and knowledgeable customer service representatives are always ready to assist you at 1-800-543-1317, 8:00 am-5:30 pm EST.

Minimum Order

The minimum order is \$100. Orders totaling less than \$100 are subject to a \$10 processing fee. The per item minimum for light etch is 72 pieces.

Payment Terms

Due to the custom nature of our product, first-time orders must be paid in advance. Sterling accepts personal or business checks, as well as Visa, MasterCard, American Express and Discover. Upon credit approval, Sterling can accommodate billing terms of net 30 days. Invoices may be paid online at www.sterlingcutglass.com.

Production Time

Standard production time is 2-4 weeks after an order is received, plus shipping time. **Lead times may be longer during our peak seasons.** All orders require an IN-HANDS DATE in order to be scheduled for production. Orders without a specified date, or "ASAP", will be produced as time and order volume permits.

Rush Orders



An order submitted allowing less than the standard production time may be subject to a 10% rush surcharge – \$50 minimum, plus expedited delivery charges if required.

Proofs

To ensure accuracy of production, proofs will be emailed on all orders.

Proof Approvals

To ensure on-time delivery of your order, proofs must be approved within 48 hours of receipt. Failure to approve proofs within 48 hours may result in delivery delays, expedited shipping charges and rush order charges.

PROMPT PROOF APPROVALS KEEP YOUR ORDER ON SCHEDULE!

Artwork Requirements

All orders should be accompanied by artwork in an acceptable format. We reserve the right to clean up artwork without prior approval if charges do not exceed \$50.

Enclosures

An extra charge may apply for certain customer-supplied insertions. Please contact customer service for a price quote.

Art & Logo Setup

There is NO LOGO SETUP CHARGE for artwork submitted under VECTOR ART GUIDELINES.

Vector (adobe illustrator (ai), eps or vector pdf)

- Used for logos, text, and illustrations
- Can be scaled to any size without distortion
- Remains sharp at any resolution
- Free logo setup

*A vector file is used for the etching process**

**New light etch logos require a \$50 stencil fee*

Raster (scanned images, jpgs, tifs, gifs, bmps, or raster pdfs)

- Defined by pixels
- Cannot be scaled without distortion
- Resolution dependent (not clear when resized)
- Logo setup charge \$50
- Highly complex raster images may incur additional charges

In order to maintain the clarity of the art and text, a raster file will need to be redrawn before it can be used in the etching process.

Custom Order Merchandise

Custom items or special order merchandise requires payment in advance (minimum 50% deposit) to initiate the order. Overruns and underruns up to 10% are industry standard. Such orders are non-cancellable. Correctly custom-etched or engraved merchandise is not returnable. Returns of plain merchandise are subject to a 15% restocking fee. Returns are not accepted without prior return authorization.

Packaging



GIFT BOX



DECANTER SET GIFT BOX

Measurements

All capacities and sizes listed in this catalog are approximate.

Opposite Side Etching

Some items allow space for a second side etch (e.g. the opposite side of a drinking glass). Please add a deep etch charge of \$4 per glass. In the case of large volume glassware orders, opposite side light etching (where available) may be added for a surcharge of \$1.50 per glass. Please note that setup charges may apply in addition to the above etching charges.

Shipping and Handling

Orders are shipped prepaid with freight and handling charges added to the invoice. All shipments are F.O.B. Erlanger, KY 41018. Our standard method of shipping is UPS; however, common carrier truck shipments, as well as air freight services are also available. Shipments sent via UPS will be automatically accompanied by a shipping notification via e-mail when an e-mail address is provided. To submit your current e-mail address, please e-mail cs@sterlingcutglass.com. C.O.D. orders are not accepted.

Retail Website/Catalog

Our customer-friendly website with RETAIL PRICING may be accessed at www.sterlingcutglass.com. The website offers online ordering, past order history, invoice payment options and many additional features.

Trademark

Liability for correct use of a trademark, crest or logo rests with the customer. The logos shown in this catalog represent orders from our customers and are used for illustration purposes only. These logos are the exclusive property of the respective institutions.

Freight Claims/Breakage

Sterling carefully packages all shipments to ensure safe arrival using our eco-friendly packing peanuts. In the unlikely event of breakage in transit, Sterling will file the claim with the freight carrier; however, we require your adherence to the following steps:

- Open immediately upon receipt and inspect all contents.
- In the event of breakage, you must save the outer carton, all packing materials and contents.
- Report and send images of the damage within 48 hours to Sterling's customer service department at 1-800-543-1317.

Following this procedure will help ensure timely replacement or credit of your merchandise. **No claims for damage or shortage will be honored after 10 days from receipt of goods.** Replacements will be shipped via ground service.

Copyright

No part of this catalog may be reproduced or utilized in any form or by any means, electronic or mechanical, without the prior written permission of Sterling Cut Glass Company, Inc.

Guarantee

Sterling Cut Glass guarantees all workmanship to be first quality. Because most of our offerings are hand crafted, it is natural for small air bubbles, chill marks, flow lines or slight surface irregularities to appear. These unique variations are not considered defects. We make every effort to select pieces which demonstrate the finest representation of the craft and to minimize any appearance of these characteristics in or around the etching area. Returns cannot be accepted without prior written authorization.

ETCHING TECHNIQUES

Deep Etch

Deep etch is our highest caliber etching technique, providing the ultimate appearance in etched crystal. Your crest or logo is crisply cut, rendering a detailed and permanent dimensional image.



Light Etch

Light etch is a delicate but permanent surface etch. As illustrated, the light etch technique does necessitate small breaks in any enclosed letter or area. When budgetary concerns are paramount, light etching provides a quality, yet economical solution.



Diamond Engraving

Diamond engraving uses a non-rotating tool with a cone-shaped diamond tip, which is dragged with pressure through metal, leaving a beautiful impression. Diamond-drag creates quality engraving that compares to hand engraving. The width of stroke is constant and does not vary in depth. Diamond-drag is recommended for soft metals such as silver, copper, pewter, aluminum and nickel.



ColorMark

ColorMark is a durable UV printing process that allows for printing on almost any flat object or surface, which lends itself well to glass, crystal and metal finishes. Printing with UV allows for any logo or copy to be printed at high resolution without limitations or alterations, producing unique and colorful awards and gifts. Products are not dishwasher safe. Clean with ammonia-free cleaner using a soft lint-free cloth.



Laser Engraving

Laser engraving creates a digital "burned" image from a directed laser beam, which vaporizes the substrate material. The resulting image is detailed, permanent and indelible.



Crystal Care Instructions

Due to the delicate nature of glass and crystal, hand washing is recommended. Dry with a lint-free cloth to prevent scratching. To avoid breakage, do not expose glass or crystal to extreme temperatures or to abrupt temperature changes.

Glass

The process of glassmaking has remained essentially the same since ancient times. Most glass is a mixture of silica, obtained from beds of fine sand or from pulverized sandstone, an alkali to lower the melting point, usually a form of soda or potash for finer glass, lime as a stabilizer and cullet (waste glass to assist in melting the mixture). The materials are fused at high temperatures in seasoned kilns, boiled down, skimmed, and cooled several hundreds of degrees. The molten glass is ladled or poured into molds and pressed or blown (sometimes into molds). The shaped glass is annealed to relieve stresses caused by manipulation, then is slowly cooled.

Non-Lead Crystal/Crystalline

Non-lead crystal is glass with a high content of potash, yielding weight, clarity and sparkle without adding lead content.

Lead Crystal*

The addition of lead to the glassmaking process yields a product with increased luster, clarity and weight. It is also a slightly softer material than glass, which lends itself well to hand cutting and polishing. Leaded crystal varies in lead composition, but to be considered full lead crystal, the lead content must be 24% or higher. The higher the lead content, the more sparkle is achieved, but more skill is required to form a shape at the blowing stage.

PROP 65 WARNING

Consuming foods or beverages that have been kept or served in leaded crystal products or handling products made of leaded crystal will expose you to lead – a chemical known to the state of California to cause birth defects or other reproductive harm.

Silver-Plated


Silver-plated products are genuine silver, plated over brass. Silver plated products are all lead-free and food safe. All silver will tarnish over time, particularly in humid conditions. If polishing is necessary, use a silver polishing compound and gently buff the surface with a soft cotton cloth so as not to erode or scratch plating.


Copper

Our genuine copper-plated products are lead-free, food safe and tarnish free. If polishing is necessary, gently buff with a damp cloth.

STERLING CUT GLASS

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